



*Last Reviewed: March 1, 2024*

# Decisely Security

At Decisely, we take personal information very seriously. From continuous in-house monitoring to compliance, we consistently ensure that your employees' information is secure and safe. Here's how we do it:

## Ultra-secure

Transmitted data is kept safe using the highest encryption standard, 256-bit Secure Socket Layer (SSL). We use the industry's best firewalls with consistent security upgrades.

All account information is protected and HIPAA compliant.

## State-of-the-Art Backups

We use the most secure data storage to ensure your information is always backed up.

## In-House Monitoring

Our web applications are regularly monitored for any potential security weaknesses or methods of unauthorized access. In doing so, we continue to remain ahead of any security problems so that your data is 100% secure.

## Secure data centers

Our data centers and storage have multiple layers of security to regulate who can access data. We protect against any and all unauthorized access with a variety of safeguards in place.

## Physical Safeguards

Physical safeguards include limited facility access and control, with authorized access

in place. Our data centers maintain several layers of security to control access. Security cameras monitor all locations 24/7 and onsite staff protect against unauthorized entry.

## **Technical Safeguards**

Technical safeguards allow only the authorized to access electronic protected health data. Access control includes unique user IDs, an emergency access procedure, automatic log off, encryption and decryption.

## **Network (or transmission) Security**

HIPAA compliant hosts must protect against unauthorized public access of protected health information. This concerns all methods of transmitting data, whether it is email, phone, Internet, etc. SSL/TLS certificates on our servers encrypt data to and from users in the application to keep data secure.

## **Your Data is Covered.**

Decisely provides a secure environment for your data. Our diverse approach to securing your data ensures it is protected at all times. We have created policies and procedures throughout our entire organization to ensure we offer the highest level of security.

## **If you suspect there is a problem...**

If you are a Decisely client, and you suspect a security incident has happened, please contact your Relationship Manager or email [security@decisely.com](mailto:security@decisely.com).